

Rental Guidelines

Check-in / Check-out

- Check-in:
- Check-in at Reception on ground floor of condominium
 - Check-in not earlier than 2 pm
 - Early check-in subject to availability and prior request
 - If check-in required outside of standard business hours (8 am – 6 pm) contact us prior to arrival to arrange for key and registration
 - Photo identification required for registration – ID card for Thai nationals, passport for other nationals
 - Credit card required for security deposit
- Check-out:
- Check-out not later than 12 pm for daily rental rates
 - Check-out not later than 6 pm for weekly and monthly rental rates
 - Late check-out subject to availability and prior request

Occupancy

- Maximum occupancy:
- 4 persons per 2 bedroom condo
 - 6 persons per 3 bedroom condo
- Pets:
- Not permitted
- Smoking:
- Not permitted in indoor areas

Rates & Additional Charges

- Rates:
- Rates are quoted and payable in Thai Baht (THB)
 - Daily rates - Quoted rates inclusive of applicable taxes, electricity and water supply charges
 - Weekly & monthly rates - Quoted rates inclusive of applicable taxes, exclusive of electricity and water supply charges
- Rate basis
- Daily rate - for continuous rental period of less than 7 days
 - Weekly rate - for continuous rental period of between 7 days and less than 30 days
 - Monthly rate - for continuous rental period of 30 days or more
- Electricity:
- THB 6.00 per kilowatt-hour consumed
- Water Supply:
- THB 30.00 per cubic meter consumed
- Shuttle Bus:
- Purchase tickets at Reception
- Parking:
- Free parking – please notify Registration at time of check-in that you have a vehicle
- Late Check-out:
- Where applicable – 50% of daily rate
- Changes:
- Rates and charges subject to change without prior notice

Payment

Currency of payment:

- Payments to be made in Thai Baht (THB)

Payment methods:

- Payments made by credit card (Visa, MasterCard), by cash (Thai Baht), or by bank transfer

Deposit & Cancellation

Deposit:

- 25% of rental amount at time of confirmed reservation
- Remaining 75% of rental amount paid upon check-in

Cancellation:

- High Season – Cancellation within 60 days prior to arrival charged, 50% of deposit is refunded. Cancellation less than 60 days prior to arrival, no refund of deposit
- Low Season – Cancellation within 30 days prior to arrival charged, 50% of deposit is refunded. Cancellation less than 30 days prior to arrival, no refund of deposit
- No show will be charged the full amount of the stay

Changes

Changes & revisions:

- Rental guidelines subject to change and revision without prior notice